Technical Writer

The successful candidate will be responsible for working with a variety of subject matter experts throughout Augtera to compose instruction manuals, help-guides, articles, and other supporting documents to communicate complex and technical information more easily to end users. The candidate will also produce documentation for technical products and will research findings, etc., for internal or external audiences.

Responsibilities

- Determining an effective structure and layout for complex user guides and other technical documentation
- Develop and enhance user guides and technical documentation
- Conducting research and liaising with engineering to ensure accurate interpretation of complex technical data, drawings, and specifications
- Editing content to improve clarity, impact, flow, meaning, and readability
- Work with subject matter experts to design training solutions

Requirements:

- Technical degree/diploma/certificate or equivalent in related field; or equivalent combination of education and experience.
- Minimum of 5 years of related work experience; or an equivalent combination of education and related experience
- Strong analytical skills and ability to be detail oriented.
- Self-starter who can work independently, multi-task, balance multiple priorities and work well under pressure in a fast-paced environment.
- Strong interpersonal skills and ability to work well in a team environment.

About Augtera

The network has been waiting 25 years for the future to arrive. At Augtera, we're for game-altering AI and machine learning that acts as a launchpad for your people, your ideas and your enterprise. The unique ability to analyze every signal from every source reveals entirely new patterns and insights ready for action. Teams are freed up to perform at their highest level — to invent new products, richer customer experiences and digital applications. On a foundational level, the network is the enterprise. So when down-time is way down and operational costs shrink, then performance and productivity ripple across the organization. It's time for the first purpose built network AI for the modern enterprise.

Website:

https://www.augtera.com